#### SERVICE HOTLINE

REFERENCE NUMBER: 246/2017

21 November 2017

## AVAILABILITY OF EXTERNAL TEST ENVIRONMENTS FOR THE JSE DERIVATIVES AND INTEREST RATE MARKETS

Clients are advised that the External Test Environments for the JSE Equity Derivatives and Commodity Derivatives Markets (IP Address: 196.216.153) will not be available from 17h00 on Tuesday, 21 November until Thursday, 23 November 2017 due to technical maintenance and a production database restore taking place.

The following markets will be affected:

- Equity Derivatives Market
- Commodity Derivatives Market

The purpose of this restore is to align production and test reference data as closely as possible, this will provide relevant data to assist with testing scenarios.

As a result of the restore all testing data up until Friday, 17 November 2017 will be deleted.

Test user accounts will be manually re-added by the JSE, however, in the event post the restore that there are certain test accounts missing, clients are advised to send a request to **customersupport@jse.co.za** requesting the loading of these client test accounts.

# JS≣

Johannesburg Stock Exchange

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#### Market / Service:

- Equity Derivatives Market
- Commodity Derivatives Market

### Environment(s):

External Test Environment

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27-11-5207777 or Customersupport@ise.co.za

Issued By:

**Trading and Market Services**